



# DINALUPIHAN WATER DISTRICT

Pag-asa Street, Brgy. Kataasan, Dinalupihan, Bataan  
Tel. Nos. (047) 636-1325, 481-3717, 481-3718, 636-1296  
Email add: [dinalupihan\\_waterdistrict@yahoo.com](mailto:dinalupihan_waterdistrict@yahoo.com) website: [dinalupihanwd.gov.ph](http://dinalupihanwd.gov.ph)

## CERTIFICATION of COMPLIANCE

*Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes*

I, Virgilio P. Manalili, Filipino, of legal age, General Manager of the Dinalupihan Water District, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Dinalupihan Water District has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency;
  - b. Frontline services offered;
    - i. Step-by-step procedure in availing of frontline services;
    - ii. Person responsible for each step;
    - iii. Maximum time needed to conclude the process;
    - iv. Document/s to be presented by the applicant or requesting party, if necessary;
    - v. Amount of fees, if necessary; and
  - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through queuing system, electronic billboards, posters, tarpaulin standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

**IN WITNESS WHEREOF**, I have hereunto set my hand this 24<sup>th</sup> of July 2020 in Dinalupihan, Bataan, Philippines.

**VIRGILIO P. MANALILI**  
General Manager  
Dinalupihan Water District

**SUBSCRIBED AND SWORN** to before me this JUL 24 2020 of \_\_\_\_\_ in Dinalupihan, Bataan, Philippines, with affiant exhibiting to me his GSIS ID no. **9560364106010**.

**NOTARY PUBLIC/ADMINISTERING OFFICER**

Doc. No. 102  
Page No. 100  
Book No. 111  
Series of 2020

**Atty. Richard A. Ariete**  
Notary Public  
Commission EXPIRES on 12/31/2020  
PTR No. 5-109377, 01/06/2020  
IBP No. 113982, 01/15/2020  
Roll of Attorney No. 66549  
MCLE Compliance VI-0027054  
San Ramon, Dinalupihan, Bataan