



9. SENIOR CITIZEN DISCOUNT

Republic Act 9994, more commonly known as the Expanded Senior Citizens Act of 2010, entitled the senior citizens of 5% discount to water utility (up to 30 cubic meter consumption) provided that the individual meter is registered to the name of the senior citizen residing therein.

Office or Division:		Commercial Services Department		
Classification:		Simple		
Type of Transaction:		G2C – Government to Citizen		
Who may Avail:		All qualified senior citizens concessionaires of DWD		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Photocopy of senior citizen ID		Office of the Senior Citizen Affairs		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Proceed to customer service and submit copy of senior citizen ID	1.1. Verify the account	None	1 minute	<i>Customer Services Officer / PACD</i>
	1.2. Prepare senior citizen application form	None	3 minutes	<i>Customer Services Officer / PACD</i>
2.Sign the senior citizen application form	1.3. Submit the application form to the Department Head for approval	None	3 minutes	<i>Customer Services Officer / PACD</i>
Total:		None	7 minutes	